

How Outlook Integration Works?

In order to Integrate Worldsmart with Outlook we need to be selecting the box at the time of installation. Once the installation is complete integrate Outlook with Worldsmart.

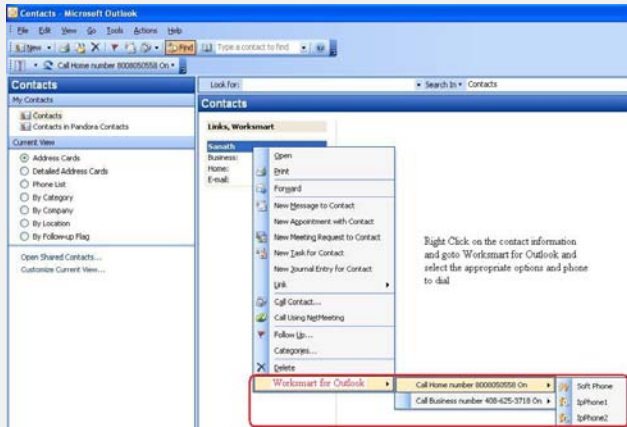
To do so, please follow the instructions:

1. Go to My Worksmart Menu on the Worldsmart Messenger
2. Click on Preferences
3. Now, go to Outlook Integration
4. Check the box which says “Worldsmart Toolbar Integration”.

Note: Outlook Integration can be used ONLY in contact section of Outlook. It is used to make calls to contacts listed in contacts section from Worldsmart.

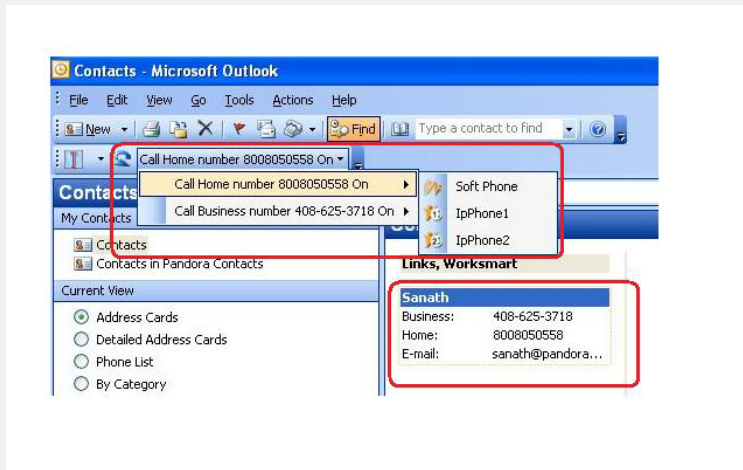
Once the Outlook is integrated, try the following to make calls to outlook contacts with Worldsmart

1. Launch Microsoft Outlook from Start → Programs → Microsoft Office → Outlook
2. Go to Contacts and select a contact.
3. Right click on a contact and select “worldsmart for outlook”
4. Select the number to be dialed.
5. Now, select the option to dial from (Softphone, IP phone 1, IP phone 2).
6. Based on the selection call will be initialized.



Or

1. Simply select the Contact.
2. Go to Worldsmart Toolbar on top.
3. Select the drop down menu and choose the appropriate number
4. And select the phone from which call needs to be dialed



Note: Worldsmart Outlook Integration does not work with Outlook Express