

## MobileCall Settings

WorldSmart MobileCall feature enables users to make and receive calls on the move. With the MobileCall feature, users will be able to transfer calls from WorldSmart phones (Smartphone, IP phone 1, or IP Phone 2) to another phone number, and back to WorldSmart phones without interrupting the call.

*Except, WS-Collaborator, MobileCall comes as an included feature with WS-Communicator, WS-Call Center, PowerPak Professional 1, and WS-PowerPak Enterprise 1 value packs.*

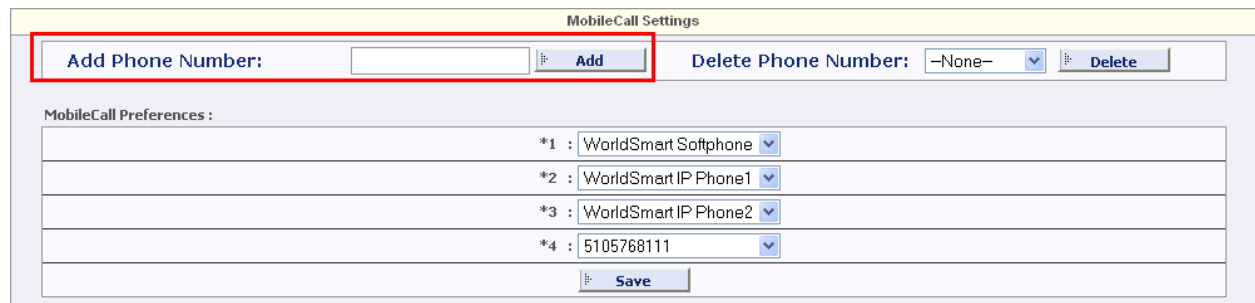
*To enable MobileCall feature for WS-Collaborator users, the account administrator needs to purchase the feature as an add-on for the user.*

## Getting started with MobileCall

To get started with WorldSmart MobileCall feature, you need to set your MobileCall preferences from the personal dashboard. To set your MobileCall preferences, click the **Mobile Call Settings** link under Routing Plans on your personal dashboard:



This displays a page similar to the following image:



MobileCall Settings	
Add Phone Number:	<input type="text"/> <input type="button" value="Add"/>
Delete Phone Number:	<input type="text" value="-None-"/> <input type="button" value="Delete"/>
MobileCall Preferences :	
*1 :	WorldSmart Softphone
*2 :	WorldSmart IP Phone1
*3 :	WorldSmart IP Phone2
*4 :	5105768111
<input type="button" value="Save"/>	

- To add a personal phone number to the MobileCall settings, enter the phone number (cell phone number or PSTN) in the Add Phone Number field and click **Add**. The personal numbers added will be displayed on the MobileCall preferences drop-down for each \*code
- Assign \*codes for each phone registered by selecting the phone number from the dropdown list. To transfer call to a number, users simply need to press the \*code assigned to the phone

## How MobileCall feature works?

Consider the following example to understand the MobileCall feature.

Ron is a MobileCall user and has set his MobileCall preferences as following:

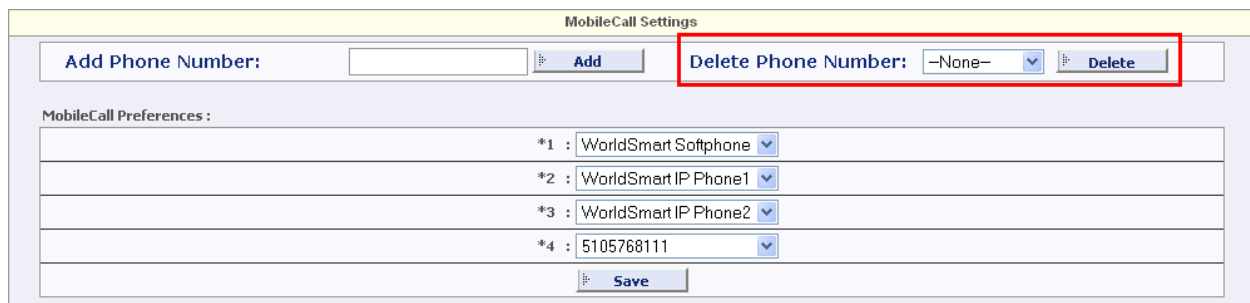
- \*1: WorldSmart Softphone
- \*2: WorldSmart IP phone 1
- \*3: WorldSmart IP phone 2 (home phone)
- \*4: Cell phone number

**Working Scenario:** Ron receives a call on IP phone 1 when he was about to leave his office for home. Ron is in a hurry and wants to handle the call on his way. In such case, Ron can simply dial \*4 to transfer the call to his cell phone specified under the MobileCall preferences. Ron's cell phone will start ringing now and he can take the call on the cell phone. The call on IP phone 1 will be automatically disconnected as soon as Ron accepts the call on his cell phone.

Ron reaches his home and is still on the call. Now, he would like to continue the call on his IP phone 2 (his home connection). He can simply dial \*3 to transfer the call to IP phone 2, without losing connection with the caller.

## Deleting a phone number

Users can delete any phone number they have entered under the MobileCall preferences setting. To delete a phone number, select the phone number from the Delete Phone Number drop-down and click **Delete**:



The screenshot shows the 'MobileCall Settings' window. At the top, there is a title bar 'MobileCall Settings'. Below it, there are two main sections. The first section is 'Add Phone Number:' with an input field and an 'Add' button. The second section is 'Delete Phone Number:' with a dropdown menu showing '-None-' and a 'Delete' button. This section is highlighted with a red box. Below these sections is the 'MobileCall Preferences:' section, which contains a table with four rows. Each row has a label (\*1, \*2, \*3, \*4) and a dropdown menu. The values in the dropdowns are: \*1: WorldSmart Softphone, \*2: WorldSmart IP Phone1, \*3: WorldSmart IP Phone2, and \*4: 5105768111. At the bottom of the preferences section is a 'Save' button.

The Delete Phone Number field displays all personal numbers added to your MobileCall setting preference. Select the number you wish to delete and click **Delete**.