



Configuring your Mobile Device

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PocketPC or Windows Mobile

This is simply a case of adding an 'exchange server' to your ActiveSync server list, specifying the IP address of the WS-Mail server, disabling SSL, setting the correct username & password and then going through the standard ActiveSync settings.

Once you have done this, you should be able to synchronize your PocketPC simply by clicking the 'Sync' button in ActiveSync.

Full PUSH support for Windows Mobile requires a mobile/GPRS connection. Windows Mobile 6+ does not support PUSH over Wifi.

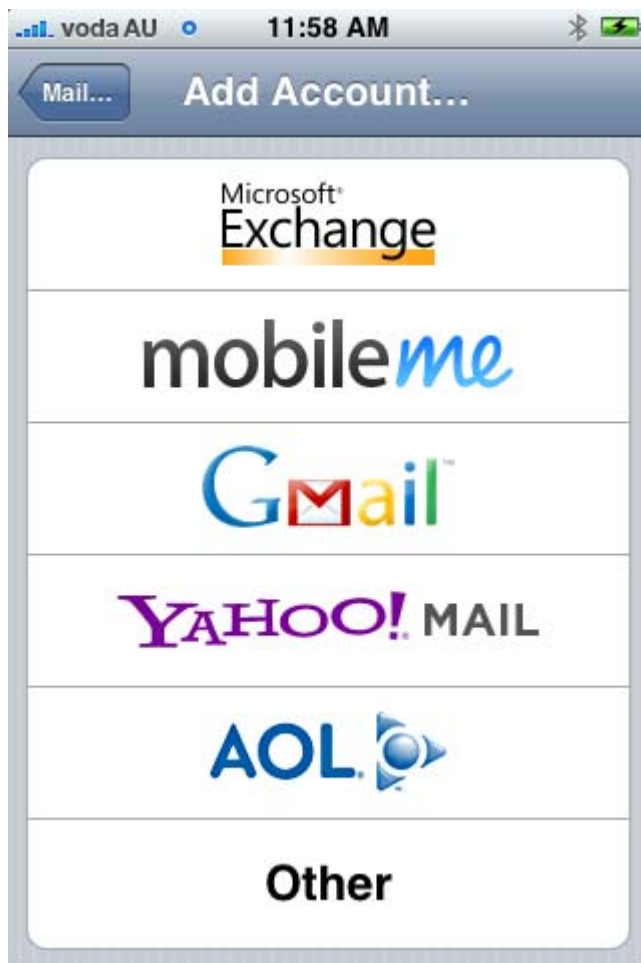
The last steps to configure are enabling which services to Sync/Push.

- Mail
- Contacts (Optional)

iPhone

To enable PUSH support to your iPhone device, follow these steps:

Visit the menu structure **Settings > Mail, Contacts, Calendars > Add Account**



Add the account for "Microsoft Exchange":

Email: user@panterranetworks.com

Domain: panterranetworks.com

Username: user@panterranetworks.com

Password: <your password>



Then click **Next**. The iPhone will attempt to connect and determine the server address to communicate via HTTP. This will most likely fail, and the iPhone will return a new field labeled 'Server'. Enter 'email.panterranetworks.com':

Server: email.panterranetworks.com

Next, a warning message will be displayed that the certificate is not verified. However, it will still work.

The last steps to configure are enabling which services to Sync/Push.

- Mail
- Contacts (Optional)





Blackberry

- Start the Email setup on your Blackberry phone. In the setup wizard you have three selections to choose from:
 - I want to create or add an email address
 - I want to use a work email account with a Blackberry Enterprise Server
 - I want to skip email setup
- Select **I want to create or add an email address.**

- Press **Next**. Now select **add an email account**. This will connect you to the Internet to complete the remaining steps.
- Enter your Email address (i.e. user@panterranetworks.com).
- You then need to confirm your password.
- Select **I will provide the setting to add this email account** then press **Next**.
- Select **Internet Service Provider Email (pop/imap)** then select **I will provide the setting to add this email account** again and press **Next**.
- Four fields need to be entered. Some may be pre-populated.
 - **Email address** is your Panterra email address.
 - **Username** is your email address.
 - **Password** is your email password
 - **Email server** is *email.panterranetworks.com*.
- Press **Next**.

This should complete your email setup. It may take up to 20 minutes for email to start populating on your mobile device.